



## **Nu-Pro Ltd communication of requirements to external providers –NU-PRO-001**

Due to requirements of AS9100 Rev. D par.8.4.3 “Information for external Providers” It is responsibility of Nu-Pro LTD to ensure that our Providers are aware of the relevant sections of the standard and those requirements have been communicated with them and adhered to.

Therefore:

The supplier shall ensure their employees are competent and hold the necessary qualifications for the task they perform- par. 8.4.3.c,

The supplier shall interact with Nu-Pro Ltd by providing updates where necessary for the progress of our orders and any issues or problems that may arise- par.8.4.3.d

Nu-Pro Ltd monitor and measure the performance of our suppliers and we accept an on-time delivery performance of 96.5%. And on quality performance of 100%. We collate these figures on monthly basis and we will send them to suppliers upon request- par.8.4.3.e

Nu-Pro or its customers may intend to perform verification or validation activities at the supplier premises. Nu-Pro Ltd or its Customer will contact the supplier to organise any potential visit-par.8.4.3.f

All our providers shall understand the need to:

- Implement a quality management system
- Use customer-designated or approved external providers, including process sources
- Notify us of nonconforming processes, product or services and obtain approval for their disposition
- Prevent the use of counterfeit parts
- Notify us of changes in processes, products or services, including changes of their external providers or location of manufacture and obtain the organisation’s approval
- Flow down to external providers applicable requirements including customer requirements
- Provide test specimens for design approval, inspection/verification, investigation or auditing
- Retain documented information, including retention periods disposition requirements

Nu-Pro Ltd, our customer and regulatory authorities require the right of access to the applicable areas of facilities and to applicable documented information, at any level of the supply chain-par.8.4.3.l

Our suppliers shall ensure their persons are aware of:

- Their contribution to product or service conformity
- Their contributions to product safety
- Their importance of ethical behaviour

Suppliers are expected to retain documented information for as long as necessary

Kind regards

R. Goulding

Quality Systems Manager